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# **User Agreement**

btcSharkCom 8 months ago · Updated

EIG8T LABS PTE.LTD (hereinafter referred to as "the company") is a company incorporated in the Republic of Singapore under the laws of the Republic of Singapore, and this website and its trading platform are operated by this company.

This platform(hereinafter referred to as 'this website' or 'website'), which is a platform for users to conduct digital asset transactions and provide related services (hereinafter referred to as 'the service' or 'service'). For the purposes of this agreement Convenience, the company and the website are collectively referred to as "we" or other first-person names in this agreement. As long as the natural person or other subject who visits the website is a user of this website, the convenience of this agreement is as follows. Or other second person. For the convenience of this agreement, we and you are collectively referred to as "the two parties" in this Agreement, and we or you may be referred to as "one party." All contents of this website are for the convenience of users and may be provided in multiple languages. Version, if there is any conflict or omission, the Chinese content shall prevail.

Important note:

We are here to remind you:

- 1 Digital assets themselves are not issued by any financial institution or company or this website;
- 2 The digital asset market is brand new, unconfirmed, and may not grow;

Help

little. Digital asset transactions are extremely risky. They are trading all day long, no ups and downs,

and prices are vulnerable to market makers and global government policies. The impact of the fluctuations greatly,

4 If the company believes that you have violated this agreement in accordance with its unilateral judgment, or that the services provided by this website or the services provided by you on the basis of the laws of your jurisdiction are illegal, the company reserves the right to suspend or Termination of your account, or suspension or termination of your use of the services or digital asset transactions provided on this website. Anyone in the United States, Japan is prohibited from using the services provided on this website.

Digital asset trading is extremely risky and not suitable for the vast majority of people. You understand and understand that this transaction may result in partial or total loss, so you should determine the amount of the transaction in terms of the extent of the loss you can afford. Understanding and understanding digital assets creates derivative risks, so if you have any questions, it is recommended to seek the assistance of a professional consultant. In addition, in addition to the risks mentioned above, there are risks that cannot be predicted. You should carefully consider and use them. We have no clear responsibility for the determination of our financial position and the above risks to make any decision to buy or sell digital assets and to bear all the losses arising therefrom.

### Tell you:

1 You understand that this website is only used as a place for you to obtain digital asset information, to find a transaction party, to negotiate and conduct transactions on digital assets. This website does not participate in any of your transactions, so you should carefully determine the relevant The authenticity, legality and validity of digital assets and/or information, and the responsibility and loss arising therefrom.

2 Any opinions, messages, discussions, analyses, prices, recommendations and other information on this website are general market commentary and do not constitute investment advice. We do not accept any loss arising directly or indirectly from relying on this information. , including but not limited to any loss of profits.

3 The content of this website is subject to change without prior notice. We have taken reasonable steps to ensure the accuracy of the information on this website, but we cannot guarantee the accuracy of it and will not bear any information or information due to this website. Loss caused directly or indirectly by delays or failures in connection with the Internet, transmission or receipt of any notices and information.

4 There are risks associated with trading systems using the Internet, including but not limited to software, hardware and Internet link failures, etc. Since we cannot control the reliability and https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement

availability of the Internet, we do not have distortions, delays and chains. Responsible for any failure.

5 https://www.btcshark.com/#/homeThis is the only official external information publishing platform for this website;

6 It is forbidden to use this website for all illegal trading activities or illegal acts such as money laundering, smuggling, commercial bribery, etc. If any illegal transactions or illegal acts are found, the site will adopt various means of use, including but not limited to freezing. The account, the relevant authority, etc., we do not assume all the responsibilities arising therefrom and reserve the right to pursue the responsibility of the relevant person.

7 It is forbidden to use this website for malicious trading of markets, improper transactions and other unethical trading activities. If such incidents are found, this website will warn all unethical behaviors such as malicious manipulation of prices and malicious influence on trading systems. We do not assume all the responsibilities arising from restrictive transactions, shutting down accounts, etc., and reserve the right to pursue liability with relevant parties.

#### One, the general rule

1.1 User Agreement (hereinafter referred to as 'this Agreement' or 'The Terms and Conditions'), by the text, 'Privacy Policy', 'Understanding Your Customers and Anti-Money Laundering Policy' and the published or future of this website Various types of rules, statements, descriptions, etc. that may be issued.

1.2 You should read this agreement carefully before using the services provided on this website. If you do not understand or other needs, please consult a professional lawyer. If you do not agree to this agreement and / or at any time If you modify, please stop using the services provided on this website or stop using this website. Once you log in to this website, use any service of this website or any other similar behavior, you understand and fully agree to the contents of this agreement. Including any modifications made to this Agreement by this website at any time.

1.3 You can become a member of this website (hereinafter referred to as 'Member') by filling in relevant information in accordance with the requirements of this website and successfully registering after other relevant procedures. By clicking the 'Agree' button during the registration process, you are Agreement with the company in the form of an electronic signature; or when you click on any button labeled 'Agree' or similar in the course of using the Website or actually use the services provided on the Website in a manner permitted by other Websites, Representation that you fully understand, agree and accept all the terms and conditions of this Agreement, and that the written signature without your handwriting does not affect the legal binding of this Agreement to you.

1.4 After you become a member of this website, you will get a member account and the corresponding password, the member account and password are your responsibility; you should be legally responsible for all activities and events carried out on your account. https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement 1.5 Only if you become a member of this website, you can use the digital asset trading platform provided by this website to conduct transactions and enjoy other services that only members can obtain on this website; non-members only log in to websites, browse websites and other websites. Prescribed services available.

1.6 By registering and using any of the services and features provided by this website, you will be deemed to have read, understood and:

1.6.1 is subject to all terms and conditions of this Agreement.

1.6.2 You confirm that you are at least 16 years of age or have a legal age for contractability under different applicable laws. You are accepting the services of this website by registering, selling or purchasing, posting information, etc. on this website. The conduct shall be in accordance with the relevant laws and regulations of the sovereign state or jurisdiction in which you have jurisdiction and have full capacity to accept these terms and enter into a transaction to use this website for digital asset transactions.

1.6.3 You guarantee that the digital assets belonging to you involved in the transaction are legally acquired and have ownership.

1.6.4 You agree that you assume full responsibility and any gains or losses for your own trading or non-transactions.

1.6.5 You confirm that the information provided at the time of registration is true and accurate.

1.6.6 You agree to comply with any relevant legal requirements, including for reporting purposes, including reporting any trading profits.

1.6.7 You agree not to engage in or participate in any act or activity that harms the interests of the Site or the Company at any time, whether or not related to the services provided on the Site.

1.6.8 This Agreement only binds the rights and obligations between you and us, and does not involve legal relationships and legal disputes between users of this website and other websites and between you due to digital asset transactions.

# Second, Agreement revision

We reserve the right to revise this Agreement from time to time and to make announcements on the website and not to notify you separately. The changed agreement will be marked with the change time on the first page of this agreement, and will be effective immediately upon posting on the website. You should review and update the update time and update content of this agreement from time to time. If you do not agree to the change, you should immediately stop using the service of

this website; if you continue to use the service of this website, you accept and agree to the agreement of the revised agreement.

# Third, Registration

# 3.1 Registration Eligibility

You acknowledge and undertake that, when you complete the registration process or actually use the services provided on this website in a manner permitted by other websites, you shall have the applicable legal requirements to sign this Agreement and the ability to use the Website Services. Natural person, legal person or other organization. By clicking the Agree to Register button, you or yourself and your authorized agent have agreed to the content of the agreement and are registered and used by the agency. If you do not have the above qualifications, you and your authorized agent shall bear all the consequences arising therefrom, and the company reserves the right to cancel or permanently freeze your account and to hold you and your authorized agent accountable.

# 3.2 Purpose of Registration

You acknowledge and promise that your registration on this website is not for the purpose of violating laws and regulations or disrupting the order of trading of digital assets on this website.

# 3.3 Registration Process

3.3.1 You agree to provide valid e-mail address, mobile phone number and other information according to the requirements of the user registration page of this website. You can use this email address, mobile phone number or other means permitted by this website as your login means to enter this website. If necessary, in accordance with the relevant laws and regulations of different jurisdictions, you must provide your real name, identity documents and other laws and regulations and privacy provisions and anti-money laundering provisions and continuously update the registration information, in a timely, detailed and accurate manner. Claim. All original typed materials will be cited as registration materials. You are responsible for the truthfulness, completeness and accuracy of such information and assume any direct or indirect damages and adverse consequences resulting therefrom.

3.3.2 If the laws, regulations, rules, orders, etc. of your sovereign country or region have real-name requirements for mobile phone numbers, you agree to provide registered mobile phone numbers that are registered by real-name. If you do not provide them according to regulations, you will be given Any direct or indirect losses and adverse consequences will be borne by you.

3.3.3 You are legally, complete and valid to provide the information required for registration and have been verified. You are entitled to the account number and password of this website. If you obtain the account number and password of this website, you will be deemed to have successfully registered. You can log in to the website.

5.5.4 You agree to receive emails and/or short messages sent by this website in connection with the management and operation of this website.

### Fourth, Service

This website only provides online trading platform services for you to conduct digital asset trading activities (including but not limited to digital asset trading services) through this website.

### 4.1 Service Content

4.1.1 You have the right to browse the real-time market and transaction information of various products of digital assets on this website, and have the right to submit digital asset trading instructions and complete digital asset trading through this website.

4.1.2 You have the right to view the information under your member account on this website and have the right to apply the functions provided by this website.

4.1.3 You have the right to participate in the website activities organized by this website in accordance with the rules of the activities published on this website.

4.1.4 Other services that this website promises to provide to you.

4.2. Service Rules You are committed to the following service rules of this website:

4.2.1 You shall abide by the laws, regulations, rules, and policy requirements to ensure the legality of all digital asset sources in the account, and may not engage in illegal or other activities that damage the rights of this website or third parties on this website or using the services of this website. , including but not limited to, sending or receiving any information that violates the law, violations, infringement of the rights of others, sending or receiving pyramid schemes or other harmful information or statements, without the authorization of this website or forging the email header information of this website.

4.2.2 You should abide by laws and regulations and properly use and keep your account number and login password, fund password, mobile phone number that you bind when you register, and the mobile phone verification code received by your mobile phone. You are solely responsible for any actions and consequences of using your account number and login password, fund password, and mobile phone verification code. When you find that the account number, login password, or fund password and verification code of this website are used by a third party that is not authorized by you, or if there are other account security issues, you should immediately notify this website effectively and request that this website suspend the service of the account of this website. This website reserves the right to take action on your request within a reasonable time, but this website does not accept any responsibility for the consequences (including but not limited to any loss) that you have incurred before taking action. You may not assign, borrow, rent, transfer or otherwise dispose of the account of this website to others without the consent of this website.

4.2.3 You agree to be responsible for all activities (including but not limited to information disclosure, posting information, online click consent or submitting various rules agreements, online

renewal agreements or purchasing services) that occur under your account number and password on this website.

4.2.4 When you conduct digital asset transactions on this website, you must not maliciously interfere with the normal operation of digital asset transactions and undermine the order of transactions; you must not interfere with the normal operation of this website or interfere with the use of the services of other users by any other means or any other means; Do not maliciously destroy the goodwill of this website by fictitious facts.

4.2.5 If you have a dispute with other users due to online transactions, you may not request this website to provide relevant materials through judicial or administrative channels.

4.2.6 Your use of the services provided on this website, the taxable benefits, and all hardware, software, services and other costs, are solely judged and assumed by you.

4.2.7 You shall abide by this Agreement and other terms of service and operating rules posted and updated from time to time on this website, and you reserve the right to terminate the use of the services provided on this website at any time.

### 4.3. Product Rules

# 4.3.1 Viewing Transaction Information

When you browse the transaction information on this website, you should carefully read all the contents of the transaction information, including but not limited to price, commission, handling fee, buy or sell direction, you completely accept all the content contained in the transaction information. You can click on the button to trade.

# 4.3.2 Submitting a request

After reviewing the transaction information and confirming it, you can submit a transaction order. After you submit the transaction entrustment, you authorize this website to represent you in the corresponding transaction combination. This website will automatically complete the matching transaction when there is a transaction that meets your entrusted price without prior notice to you.

### 4.3.3 Viewing transaction details

You can view the corresponding transaction record through your account.

4.3.4 Withdrawal/modification of the entrustment, you have the right to revoke or modify the entrustment at any time before the entrustment has not concluded the transaction.

5.1 If you do not have the registration qualification as stipulated in this agreement, this website has the right to refuse to register you. If you have already registered, this website has the right to cancel your member account. This website reserves the right to investigate with you or your authorized agent. The right to responsibility. At the same time, this website reserves the right to decide whether or not to accept your registration under any other circumstances.

5.2 According to the judgment of this website, this website has the right to suspend or terminate the use of your account and all associated accounts when you or your connected account users are not suitable for high-risk investments.

5.3 This website has the right to suspend or terminate the use of the account when the account user is not the initial registrant of the account.

5.4 This website has the right to notify you of corrections, update information or suspend or terminate the provision of this website service by means of technical testing, manual sampling and other means of testing that reasonably suspect that the information you provided is incorrect, false, invalid or incomplete.

5.5 This website reserves the right to correct the information when it finds that there is a material error in any of the information displayed on this website.

5.6 This website reserves the right to modify, suspend or terminate the services of this website at any time. The right to modify or suspend the service of this website does not need to inform you in advance; if this website terminates one or more services of this website, it terminates from the website. Effective on the date of publication of the termination notice.

5.7 This website will take necessary technical means and management measures to ensure the normal operation of this website, and provide necessary and reliable trading environment and transaction services to maintain the order of digital asset transactions.

5.8 If you have not used this website's member account and password for one year to log in to this website, then this website has the right to cancel your account number. After the account is cancelled, the website has the right to open the corresponding member name to other users for registration.

5.9 This website protects your digital assets by strengthening technical investment, improving security and other measures, and will notify you in advance when there is a foreseeable security risk in your account.

5.10 This website reserves the right to delete any content on the website that does not comply with laws and regulations or the provisions of this website at any time. This website does not need to notify you in advance.

5.11 This website has the right to request more information or materials according to the https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement

requirements of the laws, regulations, rules and orders of your sovereign country or region, and take reasonable measures to meet the requirements of local regulations. You are obliged to cooperate;

this website has the right to suspend or permanently stop some or all of the services of this website according to the requirements of the laws, regulations, rules and orders of your sovereign country or region.

### Sixth, account funds

6.1. Transfer funds to your account. In order to place an order or match an order or trade through a service, you must first transfer funds to your account using one of the external accounts identified through the service. You may be asked to verify that you can control the transfer of funds to an external account in your account. An external account used to transfer funds to your account may charge you. The exchange is not responsible for the management and security of any external account and agree to comply with all terms and conditions applicable to any external account. The timing associated with the transfer to and from the external account transaction depends in part on the performance of the third party responsible for maintaining the applicable account, and we does not guarantee the time it takes for the funds to be transferred to your account.

6.2. Transfer of funds to an external account. If your account's fund balance is greater than any minimum balance required to meet all open orders and transactions and any fees payable, all EID8T compliance (and no obligation) consent is required for all authentication and other screening procedures. Your request will transfer the amount of the total funds from your account that exceeds this minimum balance from your account to your external account, but will deduct any fees charged for such transactions (see Expense description).

6.3. Transfer Authorization. When you request that we transfer funds from an external account to your account or request that we transfer funds from your account to your external account, you authorize the exchange to execute such transactions through the Service.

6.4. Refusal to trade. In some cases, an external account may reject your funds or external accounts may not be available. You agree that you will not ask we to be responsible for any losses arising from such refusal.

6.5. Ownership of digital tokens. You hereby represent and warrant that any digital tokens transferred from your external account to your account or any digital tokens associated with the services you use are legally owned by you and that you are the beneficiary. At the same time, all orders and transactions initiated using your account apply to your own account and do not represent any other person or entity.

Seventh, Exchange Orders and Transactions

This section applies to situations where you use a service to exchange one type of digital token for https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement

another type of digital token. A transaction is a binding agreement between you and another user that exchanges the agreed amount of one form of digital token for another form of digital token,

and our service supports such transactions. And such transactions shall be in accordance with this clause. The exchange does not represent the purchase, sale or exchange of any digital tokens, does not provide fiat currency and digital tokens for mutual transaction services, nor does it provide a fiat currency and another legal currency for mutual transaction services.

7.1. Orders and Authorizations. An order is created when you enter an order to purchase or sell a specified number of digital tokens at a specified price. To place an order, you must have sufficient funds in your account to pay the total value of the order plus any applicable fees.

You may not place an order that would result in self-execution, and an order executed by yourself means that you will act as both a buyer and a seller in the same transaction. If two orders of the same quantity result in self-execution, both orders will be cancelled.

When you submit a new order through our service and match another order and constitute a transaction under our service, you will be deemed to authorize us to execute and settle the transaction on the spot according to the order, and You are charged any applicable fees.

7.2. Delegation mode. We offer different order trading models for you to choose from, as listed below. For the convenience of subsequent descriptions, the terms have the following meanings:

Underlying token: A certain number of tokens that you intend to trade on the next or multiple orders.

Latest Market Price: The unit price of the latest underlying token when your order is placed.

Entrusted price: The final unit price of the underlying token that can be preset by you.

Number of Delegates: The final number of tokens that can be pre-set by yours.

Total commissioned amount: The final total transaction price of the target token that can be preset by you.

# (1) Market transaction order

A market transaction is an order placed by you for the purchase or sale of the underlying token at the latest market price, in accordance with the entrusted quantity or the entrusted total amount.

# (2) Limit trade order

A limit price transaction is an order placed by you under the entrusted price to purchase or sell the entrusted quantity of the token. The limit transaction shall be conducted in accordance with the entrusted price and quantity.

1.3. Market price. You acknowledge and agree :

(1) Exchange rate information provided through our services may differ from the current exchange rate offered through sources other than our services ;

(2) Depending on the order quantity and the number of existing orders on the order book at the time, the order can match other orders with a large number of different prices ;

(3) Depending on the quantity and price of the order placed on the order book at the time the order is placed, the order can match the price of the order below the nearest transaction price ;

7.4. Market volatility. Especially in the period when any particular or one or more digital tokens have large transaction volume, poor liquidity, rapid flow or fluctuation in the market, the actual market price of the executed transaction may be different from the order displayed by our service. Current market price. You know that we are not responsible for such price fluctuations. In the event of market disruption or force majeure events (as defined in Section 22), the exchange may perform one or more of the following operations: (a) suspend access to our services; or (b) prevent you from completing any operations through our services, This includes closing any open positions. After any such event, when the transaction resumes, you acknowledge that the current market price may be significantly different from the price before such event.

7.5. Transaction settlement. In accordance with these terms and conditions, we will make reasonable commercial efforts within two (2) days from the date of the user's transaction through our services in order to settle the transaction on time.

7.6. Error correction attempts. Obvious error is a mistake or omission caused by your or our party or any user or third party, or due to any confusion, error, misinterpretation or delay, when considering the prevailing market conditions, interest rates and prices at the time, Mistakes or omissions are obviously not correct in nature. This may include, but is not limited to, incorrect prices, dates, times, digital token pairs, fees, or errors or ambiguities in any information or source.

If an order, transaction or transfer is based on an obvious error (whether or not you or us or any other user has benefited from the error), and/or based on obvious error execution and/or settlement, we may (but is not obligated), according to its own Choose a discretionary decision to act reasonably and in good faith: (a) correct, revoke or cancel any order, transaction or assignment; (b) invalidate a transaction as if it had never occurred; and/or (b) modify The transaction has the same terms as the transaction without obvious errors.

When we become aware of the obvious mistakes, we will exercise the aforementioned rights as soon as reasonably practicable. To the extent practicable, we will notify you in advance of any actions we take in accordance with these Terms, but if it is not practicable, we will notify you as soon as practicable. If you believe that an order, transaction or transfer is based on an obvious error, you must notify us immediately. We will sincerely consider whether any action should be taken in https://btcshark.zendesk.com/hc/en-us/articles/90000852446-User-Agreement

accordance with Article 7.7, taking into account all relevant information, including market conditions and your professionalism.

You hereby authorize us to attempt and/or perform any such corrections, cancellations, voids or amendments described in this section. We does not warrant or guarantee the success of any such attempt, nor is it responsible or liable for the making or failure of obvious errors or any correction attempts, except as a result of our material negligence, intentional default or fraud. You may be harmed by any act or negligence in this regard, and you accept that you do not have any recourse.

7.7. Independent relations and no advice. You acknowledge and agree that: (a) We does not hold money and/or funds as your trustee, nor as your broker, intermediary, agent or consultant or any trustee; (b) Any information or information provided to you may not be considered or construed as a recommendation.

We will not advise you on the merits of any transaction and will only trade with you on an implementation basis. We have not authorized our employees or staff to provide investment advice to you. Therefore, you should not consider any of our transactions, suggested trading strategies or other written or oral communications as investment recommendations or recommendations, nor should we consider whether we are suitable for a transaction or whether it is suitable for you. A view that meets your financial goals. You must rely on your own judgment to make any investment decisions related to your account. If you need investment or tax advice, please contact an independent investment or tax advisor. You acknowledge and agree that you have made your own independent analysis and decisions in the execution of the Transaction and that such transactions do not depend on any of our opinions, statements (whether written or oral), suggestions , recommendations, information or other statements.

### Eighth, Compensation

8.1 In no event will our liability for your direct damage exceed the total service charge we charge you for the three-month service you use on this website.

8.2 In the event of a breach of this Agreement or other laws and regulations, you must pay us at least \$2 million and bear all the costs incurred (including attorneys' fees, etc.). If you do not make up for the actual loss, you must complete it.

Ninth. The right to seek injunctive relief

We and you both acknowledge that the common law remedies against your breach of contract or possible breach of contract may not be sufficient to cover all the losses we have suffered, so we have the right to seek injunctive relief and common law or equitable consent if you default or may breach the contract. All other remedies.

Tenth, Limitation of Liability and Disclaimer

דט.ד דטע עוועפו גומוע מווע מעופפ נוומג עוועפו דוט כווכעווואנמווכפא אווו אפ טפ וומטופ זטו נוופ זטווטאוווע.

10.1.1 Loss of income;

10.1.2 Transaction profit or contract loss;

10.1.3 Loss caused by business interruption

10.1.4 Expected savings in currency savings ;

10.1.5 Loss caused by information problems ;

10.1.6 Loss of opportunity, goodwill or reputation ;

10.1.7 Data corruption or loss;

10.1.8 Cost of purchasing an alternative product or service ;

10.1.9 Any indirect, special or incidental loss or damage arising from infringement (including negligence), breach of contract or any other reason, whether or not such loss or damage can be reasonably foreseen by us; whether or not we have been informed in advance The possibility of loss or damage.

Clauses 10.1.1 to 10.1.9 are independent of each other.

10.2 You understand and agree that we are not responsible for any damages resulting from any of the following:

10.2.1 There may be major violations or defaults in your specific transaction.

10.2.2 Your actions on this website are suspected of being illegal or unethical.

10.2.3 Fees and losses arising from the purchase or acquisition of any data, information or transactions, or alternative actions, through the services of this website.

10.2.4 Your misunderstanding of the services of this website.

10.2.5 Any other loss related to the services provided on this website that are not caused by us.

10.3 We have problems with information network equipment maintenance, information network connection failures, computer, communication or other system failures, power failures, weather causes, accidents, strikes, labor disputes, riots, uprisings, riots, lack of productivity or production materials, fires, Floods, storms, explosions, wars, bank or other partner reasons, digital asset market collapses, government actions, judicial or administrative orders, other causes that are outside our control or that we are unable to control or third parties We are not responsible for any inability to service or delay the service and to cause your loss.

10.4 We cannot guarantee that all information, programs, texts, etc. contained in this website are https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement

completely safe and free from any malicious programs such as viruses and Trojans. Therefore, you

may log in, use any service on this website or download and use any program downloaded from this website. Information, data, etc. are your personal decisions and at your own risk and possible losses.

10.5 We make no warranty or commitment to any information, products and business of any third party website linked to this website and any other content that is not our subject matter, if you use any services, information and services provided by third party websites. Products, etc. are your sole discretion and assume all responsibility arising therefrom.

10.6 We make no warranties, express or implied, regarding your use of the services of this website, including but not limited to the suitability of the services provided on this website, without errors or omissions, continuity, accuracy, reliability, and for a particular purpose. At the same time, we make no commitment or guarantee of the validity, accuracy, correctness, reliability, quality, stability, completeness and timeliness of the technology and information involved in the services provided on this website and bear the risks and possible losses. We make no warranties, express or implied, regarding the market, value and price of digital assets. You understand and understand that the digital assets market is unstable, prices and values may fluctuate or collapse at any time, and trading digital assets is your personal freedom. Choose and decide and take risks and possible losses.

10.7 Our warranties and undertakings set forth in this Agreement are the sole warranties and representations of the Services we provide in connection with this Agreement and this Site and supersede any other warranties and undertakings, whether written or oral, expressly stated. Or implied. All such warranties and representations represent our own commitments and warranties and do not guarantee that any third party will comply with the warranties and undertakings in this Agreement.

10.8 We do not waive any rights not covered by this Agreement that limit, exempt or offset our liability for damages to the fullest extent applicable to the law.

10.9 By registering, you acknowledge that we have performed any operations in accordance with the rules set forth in this Agreement and that any risks arising therefrom are your responsibility.

Eleventh, Termination of the agreement

11.1 This website is entitled to terminate all services of this website in accordance with the terms of this agreement. This agreement is terminated on the date of termination of all services on this website.

11.2 Upon termination of this Agreement, you are not entitled to request that the Website continue to provide any services or perform any other obligations, including but not limited to requiring the Site to retain or disclose to you any information in its original Website Account, to you or The three

parties forward any information that they have not read or sent.

11.3 The termination of this Agreement does not affect the breach of contract by the compliance party and assumes other responsibilities.

Twelfth, Intellectual property rights

12.1 All intellectual achievements contained in this website include, but are not limited to, website logos, databases, website design, text and graphics, software, photos, videos, music, sounds, and combinations of the foregoing, software compilation, related source code, and software (including small applications). The intellectual property rights of the programs and scripts are owned by this website. You may not copy, alter, copy, transmit or use any of the foregoing materials or content for commercial purposes.

12.2 All rights (including but not limited to goodwill and trademarks, logos) contained in the name of this website are owned by the company.

12.3 By accepting this Agreement, you are deemed to be the copyright of any form of information you have published on this website, including but not limited to: reproduction rights, distribution rights, rental rights, exhibition rights, performance rights, screening rights, broadcasting rights, information. The right of network communication, filming, adaptation, translation, assembly and other transferable rights that should be enjoyed by the copyright owner are exclusively and freely transferred to this website. This website has the right to file a lawsuit and obtain full compensation for any subject infringement. The validity of this Agreement and the content of any work protected by the Copyright Law that you post on this website, whether formed before the signing of this Agreement or after the signing of this Agreement.

12.4 You may not illegally use or dispose of the intellectual property rights of this website or others during the use of this website. You may not post or authorize the information published on this website in any form for use by other websites (and media).

12.5 Your access to this website or the use of any of the services provided on this website is not deemed to be a transfer of any intellectual property rights to you.

Thirteenth, Information Protection

The terms of the Privacy Policy published separately on this website shall prevail.

### Fourteenth, Calculation

All transaction calculations have been verified by us and all calculations have been posted on the website, but we cannot guarantee that the use of the website will not be disturbed or error free.

Fifteenth, Export Control

You understand and acknowledge that, in accordance with the laws of Singapore, you may not export, re-export, import or transfer any materials (including software) on this website, and you

warrant that you will not actively implement or assist or participate in any of the above-mentioned violations or Any transfer or other violation of applicable laws and regulations; if such a situation is discovered, we should promptly report to us and assist us in handling it.

### Sixteenth, Transfer

The rights and obligations stipulated in this Agreement also govern the assignee, heir, executor and administrator of the parties who have obtained the benefits from the rights and obligations. You may not assign to any third party without our consent, but we may at any time transfer our rights and obligations under this Agreement to any third party and give you notice.

### Seventeenth, Separability

If any provision of this Agreement is deemed unenforceable, invalid or illegal by any court of competent jurisdiction, it does not affect the validity of the remaining provisions of this Agreement.

### Eighteenth, Non-agent Relationship

Nothing in this Agreement shall be deemed to create, imply or otherwise treat us as your agent, trustee or other representative, except as otherwise provided in this Agreement.

### Nineteenth, Abstaining

The waiver of any breach of contract or other liability by us or any of you to this Agreement shall not be deemed or construed as a waiver of any breach of contract; any failure to exercise any right or remedy shall not be construed in any way as such right or remedy. Give up.

### Twenty, Title

All headings are for convenience only and are not intended to extend or limit the content or scope of the terms of the agreement.

Twenty-first, the entry into force and interpretation of the agreement

21.1 This Agreement is effective when you click on the registration of the registration page of this website and complete the registration process and obtain the account number and password of this website. This website and you are binding.

21.2 The final interpretation of this agreement is the property of this website.

Know your customers and anti-money laundering policies

First, the Introduction

1.1We pledge to abide by the "know your customer" and anti-money laundering laws and regulations and must not intentionally violate the "Know Your Customer and Anti-Money Laundering

Policy". Within the scope of our reasonable control, we will take the necessary measures and techniques to provide you with a safe service, so as to protect you from the money laundering of the suspect.

1.2Our understanding of your clients and anti-money laundering policy is a comprehensive international policy system that includes your understanding of your clients and anti-money laundering policies in different jurisdictions under your jurisdiction. Our robust compliance framework ensures that we comply with regulatory requirements and regulatory levels, both locally and globally, and that this website continues to operate.

Second, understand your customers and anti-money laundering policies as follows:

2.1Issue your knowledge of your customers and anti-money laundering policies and update them to meet the standards set by applicable laws and regulations;

2.2Enact and update some of the guidelines and rules for running this website, and our employees will provide services in accordance with the principles and rules;

2.3 Design and complete procedures for internal monitoring and control of transactions, such as verifying identity by rigorous means, and arranging a professional team to be responsible for antimoney laundering work;

2.4 Conducting due diligence and ongoing supervision of customers using risk prevention methods;

2.5 Review and regularly review transactions that have occurred;

2.6 Report suspicious transactions to the competent authority;

2.7Proof of identity documents, proof of address and transaction records will be maintained for at least six years and will be submitted to the regulatory authorities without notice to you.

Third, identity information and verification confirmation

3.1 Identity Information

3.1.1 Depending on the different jurisdictions and the different entity types, the content of the information we collect may be inconsistent. In principle, the following information will be collected from registered individuals:

Basic personal information: Your name, address (and permanent address, if different), date of birth and nationality, etc. Authentication should be based on documents issued by official or other similar authorities, such as passports, ID cards, or other identification documents required by jurisdictions.

The address you provide will be verified using appropriate methods, such as checking the ticket or https://btcshark.zendesk.com/hc/en-us/articles/900000852446-User-Agreement

interest rate ticket for the passenger vehicle or checking the voter register.

Valid photos: Before you register, you must provide a photo of your ID on your chest; Contact: Phone/Mobile number and/or valid email address.

3.1.2If you are a company or other legal entity, we will collect the following information to determine the ultimate beneficiary of you or your trust account.

Company registration and registration certificate; copy of the company's articles of association and memorandum; detailed evidence of the company's equity institution and ownership statement, the board of directors' decision to determine the opening of the account of the website and the authorized client to be executed; the company director to be provided as required The identity document of the major shareholder and the account holder of this website; the company's main business address, if it is different from the company's mailing address, provides a mailing address. If the company's local address is inconsistent with its primary business address, it is considered a riskier customer and additional additional documentation is required.

According to the different regulations of different jurisdictions and different types of entities, the documents issued by other certifications and authorities required by us and the documents we deem necessary.

3.1.3 We only accept identity information in English or Chinese. If not, please translate your identity information into English and notarize.

3.2Confirmation verification

3.2.1We ask that you provide the full page of the identity document.

3.2.2 We ask that you provide a photo of your identity document on your chest.

3.2.3A copy of the supporting documents should normally be checked against the original documents. However, if a reliable and appropriate certifier can prove that the copy is an accurate and comprehensive copy of the original, the copy is acceptable. Such certifiers include ambassadors, judicial commissioners, local sheriffs, and so on.

3.2.4 The requirement for identifying the ultimate beneficiary and account control is to determine which individuals ultimately own or control the direct customer, and/or to determine that the ongoing transaction is performed by someone else. In the case of a business, the identity of the major shareholder (such as those holding 10% or more of the voting interest) should be verified. In general, 25% of the shareholding will be recognized as normal risk, and the shareholder's identity must be verified; if the shareholding is 10% or if there are more voting rights or stocks that are considered high risk, the shareholder's identity must be verified.

Fourth, monitoring transactions

4.1 We set and adjust daily transactions and coin ceilings from time to time based on security and actual trading conditions;

4.2If transactions are frequently concentrated in a registered user or there is an unreasonable situation, our professional team will evaluate and decide if they are suspicious;

4.3We have determined that it is a suspicious transaction by our own judgment. We may take restrictive measures such as suspending the transaction, rejecting the transaction, and even if it is possible to reverse the transaction as soon as possible, and report to the competent authority, but will not notify you;

4.4We reserve the right to refuse registrations from people who are not in compliance with international anti-money laundering standards or who can be considered as political public figures. We reserve the right to suspend or terminate transactions that are suspicious based on our own judgment, but we do not do so. Violation of any obligations and responsibilities to you



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