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Privacy Policy



CBOEX

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1. Introduction

Thank you for visiting CBOEX.com ("CBOEX." or "the Site"). By accessing or using CBOEX.com and related application interfaces or mobile applications, you are agreeing to the policies and practices of our Privacy Policy ("Privacy Policy"), so please read this carefully.

This Privacy Policy explains what data we collect, how we use and store such data, and how we share such data. If you do not wish to have your Personal Data (as defined below) used in the manner described in this Privacy Policy, you may not use the Site or any services, software, APIs (application program interfaces), technologies, products and/or features offered on the Site (the "Services").

2. Definitions

Digital Assets

"Digital Assets" means digital assets (also referred to as "virtual financial assets", "convertible virtual currency", "cryptocurrency", "virtual currency", "digital currency", or "digital commodity"), such as Bitcoin or Ether, which are based on a computer network cryptographic protocols that may be (i) centralized or decentralized, (ii) closed or open source, and (iii) used as a medium of exchange and/or store of value.

Personal Data

"Personal Data" means any information that, alone or in combination with other information, can be used to identify you to be identified directly or indirectly, such as your name, email address, use

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information, identification number, location data, online identifiers (such as IP addresses and device IDs, or one or more factors specific to your physical, economic, cultural or social identity) or social identity factors).

3. Personal data we collect

CBOEX. collects, processes and stores personal data that is obtained through your use of our services or for which your consent has been obtained. This personal data may include contact information, copies of identifying information provided by you or derived from publicly accessible databases where available, your government-issued identification number, or any information related to your device or Internet service (such as IP address and MAC number).

In addition, we may do business with and collect personal data from individuals and entities located in the European Economic Area ("EEA"), and we do so in accordance with the General Data Protection Regulation ("GDPR") and the Data Protection Act. ") and the Data Protection Act to collect, store and process personal information. To learn more about how we protect the data we collect from individuals and entities in the European Economic Area, please see the details below.

We collect information you provide during the CBOEX. registration process, which may come from a completed, incomplete or abandoned registration process. We also collect personal data when you communicate with us through customer support, subscribe to marketing information or contact us by phone, email or other communication channels. We collect, use, store and transfer your personal data, which may include the following.

Personal customers

- Email address
- Cell phone number
- Full legal name (including former name and local language name)
- Nationality
- Social Security Number ("SSN"), passport number or any government-issued ID number
- Proof of identity (e.g. passport, driver's license or government-issued identification)
- Residential address
- Proof of residency
- Additional personal information or documents required at the discretion of our compliance team

Company clients

- Legal name of the company (including legal name in local language)
- Registration information
- Full legal names of all beneficial owners, directors and legal representatives
- Address (principal place of business and/or other physical place of business)
- Proof of legal presence
- Description of business
- Percentage ownership of individual/company owners
- Contact information for owners, principals and executive management (if applicable)

- Contact information for owners, principals and executive management (if applicable)
- Proof of identification (e.g., passport, driver's license or government-issued identification) of the individual beneficial owner(s) of 10% or more of the institutional client entity
- Personal data of the beneficial owner of the entity that owns 10% or more of the institutional client entity (for personal data, please refer to the "Individual Clients" section above)
- Source of wealth
- Amount of fiat currency injected
- Number of virtual currencies expected to be injected

4. Collection and transfer of data outside the European Economic Area

As mentioned above, we may collect personal data from customers located in the European Economic Area. In order to facilitate our service to customers located in the EEA, we require customers to provide explicit consent for the transfer of personal data from the EEA to outside the region. If you are an individual located in the EEA and you refuse to agree to such terms, you will no longer be able to use CBOEX. and our services. You will be able to withdraw your digital assets and legal tender; however, all other functionality will be disabled.

5. How we use your personal data

CBOEX. uses personal data to manage, deliver, improve and personalize our services for you. CBOEX. may also generate generic data from any personal data we collect for our own use. We may also use this data to communicate with you about other products or services offered by CBOEX. and/or its partners. We will not share your personal data with third parties (other than partners in connection with CBOEX. services) unless your consent has been obtained, or unless it is as indicated below.

We may share your personal data with third parties

- (a) if we believe that sharing is necessary to enforce the Terms of Service.
- (b) To comply with the requirements of government agencies, including regulatory agencies, law enforcement and/or the judiciary.
- (c) In order for such third party to provide services (such as administrative or technical services) to CBOEX.
- (d) in connection with the sale or transfer of our business or any part thereof by such third party.

In addition, we have adopted international standards to prevent money laundering, terrorist financing, and the evasion of trade and economic sanctions, all of which will be enforced when final digital asset rules and regulations come into effect, which require us to conduct due diligence on our customers. This may include the use of third party data and service providers to cross-reference your personal information with their data.

6. How we store your personal data

The data we collect from you may be transferred or stored to destinations outside Seychelles. The data may also be processed by staff based outside Seychelles who work for us or for our

suppliers. By submitting your personal data, you consent to the transfer, storage or processing of the data by us, except for customers located in the EEA, as described above.

7. Access, correction and deletion of your personal data

You have the right to obtain a copy of your personal data upon request and to determine whether the information we hold about you is accurate and up-to-date. If any of your personal data is inaccurate, you may request that your information be updated. You may also request deletion of your personal data, but we may deny your request for deletion in certain circumstances, such as for legal requirements or other legal purposes. For data access, correction or deletion requests, please contact support@cboex.com and attach the "Data Inquiry" topic.

In order to respond to a data access, correction or deletion request, we will verify the identity of the requesting party to ensure that he/she is legally entitled to make such a request. While we aim to respond to these requests free of charge, we reserve the right to charge you a reasonable fee in the event that your request is repetitive or burdensome.

8. Marketing

From time to time, we may share with you company news, promotional information and information about products and services provided by CBOEX. We may share personal data with third parties to help us with marketing and promotional programs, or to send marketing messages. By using CBOEX, you accept this privacy policy and consent to receive such marketing communications.

Customers may opt out of these marketing communications at any time. If you do not want to receive these communications, please contact support@cboex.com.

For important product-related information, such as policy/terms updates and operational notices, you will not be able to opt-out of receiving such information.

9. USE COOKIE

When you visit CBOEX, we may place a small amount of data saved by your browser (cookies) in accordance with industry practice. This information will be placed on your computer or other device used to access CBOEX. This information helps us to recognize you and collect information about your use of CBOEX, to better customize our services and improve your experience. We may also use the information collected to ensure compliance with the Bank Secrecy Act ("BSA") and the Anti-Money Laundering ("AML") Program ("BSA / AML Program") and to ensure that your account security is not compromised by detecting irregular or suspicious account activity.

Most browsers are set up to accept cookies automatically; some cookies expire when you finish browsing or page actions, and others remain on your computer or other device until they are deleted or expire. You may choose to decline the use of our cookies, but this may affect the functionality of the CBOEX service or your user experience.

10. Information Security

We are committed to protecting CBOEX and you from unauthorized access, alteration, disclosure or destruction of the personal data we collect and store. We take a variety of measures to ensure information security, including using SSL encryption for CBOEX communications; requiring two

information security, including using SSL encryption for CBOEX communications, requiring two-factor authentication for all sessions; regularly reviewing our personal data collection, storage and processing processes; and limiting access to your data to our employees and vendors as necessary, and subject to strict contractual confidentiality obligations for both our employees and vendors.

11. Contact CBOEX. for Privacy Questions or Concerns

If you have any questions about this Privacy Policy or the use of your personal data, please contact support@cboex.com(titled "Privacy Request").

For EEA customers, you have the right to request that unresolved issues regarding the collection, use or disclosure of your personal data comply with the requirements of the applicable regulatory authority in your jurisdiction.

12. Changes to the Privacy Policy

We may update this Privacy Policy from time to time by posting revisions to it on this Site, including the effective date of the revisions, so please check back frequently for any updates and changes.



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